

CorridorRides Fixed Route Service Standards

The following are quantitative service standards for fixed route operations of CorridorRides. Standards are based on FTA Circular 4702.1B: Title VI Requirements and Guidelines for FTA Recipients. The only fixed route service of CorridorRides is the 380Express, which is operated under contract with Windstar Lines.

1) Vehicle Load Standards

The average of all loads should not exceed vehicles' achievable capacity, which are 52 passengers for motor coaches provided for the 380Express service.

2) Vehicle Headways

The 380Express fixed route service operates with 30 minute headways from early morning through the AM rush, at 60 minute headways during the mid-day, and at 30 minute headways during the PM rush into evening during weekdays. For weekday service, headways of 30 minutes and 60 minutes should be achieved based on the set schedule.

During weekend service, 75 minute headways operate the entire day and should be achieved based on the set schedule.

3) On Time Performance

90 percent of 380Express vehicles will complete their established runs on time compared to the established schedule. A vehicle is considered on time if it leaves the northernmost or southernmost terminus of the route no more than 3 minutes late. Consideration is given to anticipated construction activity along the route during the first 5 years of operation.

4) Service Availability

380Express bus stops will be no more than 7 miles apart in the Cedar Rapids metro, and 5 miles apart in the Iowa City metro area.

CorridorRides Fixed Route System Wide Service Policies

1) Transit Amenities

Installation of transit amenities along routes are based on the number of passenger boardings at stops along the routes.

2) Vehicle Assignments

Vehicles will be assigned to the 380Express service such that the average age and condition of the fleet is evenly distributed throughout the day. In the case of the 380Express service, all buses are of nearly identical age and condition as of October 2019